Hello

This is**Nameem** from**Datamaxis Inc.** We are a consulting and IT staffing service provider, headquartered in Reston, VA. We are recognized for our expertise and focus on eCommerce IT Consulting and Staffing Services.

**Job Title: IVR Application Developer**

**Location: Okemos MI**

**Position Description:**

The ideal candidate should have at least 5 years of experience in one or more of the following:

* Web services and other cross system communication protocols and experience with integration of telephony systems to other computer systems (e.g. SOAP, VXML SQL, XML, REST)
* Software development in an object-oriented programming language; ability to design, develop and support advanced IVR applications.
* Knowledge of PBX architecture, telecommunication network services, and contact center systems.
* Working knowledge of and the ability to interpret and troubleshoot SIP based VoIP traffic, as well as the integration of dissimilar SIP telephony systems.
* Strong understanding of contact center operation, including key metrics and workforce management needs
* As well as experience with management and development of speech recognition systems and grammars
* Working Knowledge of Genesys Cloud is a plus.

 If you find this job description interesting, then share your updated resume ASAP along with the following details.

|  |  |
| --- | --- |
| Full Legal Name |  |
| Phone # |  |
| LinkedIn URL |  |
| Current Location |  |
| Availability |  |
| Willing to relocate? |  |
| Work Authorization |  |

If you are not looking for a change, please forward this email to your friends or colleagues who might be interested.

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**Best Regards,**

**Nameem Gani – Technical Recruiter**

**DATAMAXIS, Inc**

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